

## **Recordsforce selected to provide process automation services to Maine General Medical Center**

*Solution provides insurer reimbursement process automation as well as desktop records access.*

**PORTSMOUTH, NH (August 13, 2007)** – Recordsforce, Inc., the New England headquartered provider of outsourced solutions for document-intensive business processes, announced today that it has added MaineGeneral Medical Center to its growing list of New England based healthcare organization clients. The Recordsforce outsourced solution automates the cumbersome secondary insurer reimbursement process that is a revenue bottleneck for healthcare billing departments throughout the United States.

“MaineGeneral Medical Center has been extremely pleased with the services provided by Recordsforce,” notes LeAnn Kaufman-Miller, Revenue Cycle Director for MaineGeneral Medical Center. “Their solution significantly improved patient billing turn-around and in-house productivity. And perhaps even more importantly, this solution has enriched the quality of our patient relations, as desktop access to these key billing records now makes available the means to offer more timely and immediate answers to our patients’ billing questions.”

“The combination of our outsourced paper record conversion service and the superior capabilities of our web-based content management system, FileBound, continues to provide a ‘best in class’ solution for the revenue departments of healthcare providers,” noted Michael Dailey, Vice President at Recordsforce. “And the best part of this solution is it can pay for itself in as little as one month.”

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### **About Recordsforce**

Recordsforce is a privately held company headquartered in Portsmouth, New Hampshire, providing paper elimination and process automation services to businesses. Recordsforce provides a complete service bureau approach for business records management, from evaluation of document management practices to the creation of comprehensive document management systems. Recordsforce's FDA-sanctioned operations and document management expertise enables all types of businesses to take advantage of the latest records management technology and know-how immediately, making those firms more cost efficient and competitive. For more information contact Bill Becker, President directly at 603.766.8000 or [www.recordsforce.com](http://www.recordsforce.com).

### **About MaineGeneral Medical Center**

MaineGeneral Medical Center is the third-largest healthcare system in the State of Maine. Their system includes acute care hospitals, home healthcare and hospice services, long term nursing care and assisted living options, mental health and substance abuse services, physician practices, rehabilitation services and retirement communities.